Formulaire de rétractation

Si vous voulez rétracter ce contrat, veuillez completer ce formulaire et retournez-le à l'adresse suivante, s'il vous plaît :

Numimarket A. Soloch i Wspólnicy Sp. J.
Arkadiusz Soloch
Zwierzyniecka 15/U103
60-813 Pozna?
Poland

E-Mail: mashops@numigold.pl

- Je rétracte le contrat d'achat des objets suivants :

_____

_____

_____

- Commandé le (*) / Reçu le (*) : _____

- Nom du consommateur : _____

- Adresse : _____

_____
Signature

_____
Date

_____
(*) Effacer si incorrect

Right of Withdrawal

1. General Information

If you are a consumer, you may have the statutory right to withdraw from your purchase without giving any reason within the period provided by the applicable consumer protection laws, unless one of the legal exceptions described below applies.

A consumer is any natural person acting for purposes that are outside their trade, business or profession.

2. Products Excluded from the Right of Withdrawal

The statutory right of withdrawal does not apply to contracts for the supply of goods whose price depends on fluctuations in the financial markets that are beyond the Seller's control and which may occur during the withdrawal period.

This includes, in particular, investment precious metals and other products whose value is directly linked to the market price of gold, silver, platinum or palladium.

Orders for such products are final once accepted by the Seller and cannot be cancelled or returned under the statutory right of withdrawal.

If an order contains both products covered by this exemption and products for which the statutory right of withdrawal applies, the exclusion applies only to those products whose price depends on financial market fluctuations.

3. Exercising the Right of Withdrawal

Where the statutory right of withdrawal applies, you may exercise it by sending us a clear statement of your decision to withdraw from the contract before the applicable withdrawal period expires.

The notice should be sent to:

Numimarket A. Soloch i Wspolnicy Spolka Jawna
ul. Zwierzyniecka 15/U103
60-813 Poznan
Poland

E-mail: sklep@numigold.pl
Telephone: +48 506 604 502

You may use the withdrawal form provided by us, although this is not mandatory.

4. Effects of Withdrawal

If you validly withdraw from a contract, we will reimburse all payments received from you, including the cost of the standard delivery option offered by us, without undue delay and no later than 14 days after receiving your notice of withdrawal.

We may withhold reimbursement until we have received the returned goods or until you provide evidence that the goods have been returned, whichever occurs first.

Unless otherwise agreed, refunds will be made using the same payment method that was used for the original transaction.

5. Returning the Goods

Where the right of withdrawal applies, the goods must be returned without undue delay and no later than 14 days after you have informed us of your decision to withdraw.

The deadline is met if the goods are dispatched before the expiry of the 14-day period.

Unless otherwise stated in these Terms and Conditions or required by applicable law, the direct cost of returning the goods shall be borne by the customer.

You are liable only for any diminished value of the goods resulting from handling them beyond what is necessary to establish their nature, characteristics and functioning.

6. Customers Outside the European Union

The statutory right of withdrawal described above applies only where required by the applicable consumer protection laws.

Consumers whose sole place of residence and delivery address at the time of concluding the contract are outside the European Union are not entitled to the statutory right of withdrawal under European Union consumer protection legislation.