

# Formulaire de rétractation

Si vous voulez rétracter ce contrat, veuillez compléter ce formulaire et retournez-le à l'adresse suivante, s'il vous plaît :

Emporium Hamburg  
Münzhandelsgesellschaft mbH  
Süderstr. 288  
20537 Hamburg  
Deutschland

Fax: 040-25799-100

E-Mail: numis@emporium-hamburg.com

- Je rétracte le contrat d'achat des objets suivants :

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- Commandé le (\*) / Reçu le (\*) :

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- Nom du consommateur :

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- Adresse :

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Signature

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Date

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(\*) Effacer si incorrect

## § 3 Cancellation

### Cancellation Policy

#### 3.1.

Only consumers as defined under § 13 of the German Civil Code (BGB) have a right of cancellation; commercial customers do not.

#### Right of Cancellation

You may cancel your contract without specifying the reasons within 2 weeks in writing (e.g. letter, fax, e-mail) or – if the item has been delivered before expiry of this period – by returning the item. The period begins on receipt of your instruction in writing. The timely submission of the cancellation or the goods is sufficient to comply with the terms of this cancellation period. The cancellation should be addressed to:

Emporium-Hamburg Münzhandelsgesellschaft mbH  
Süderstraße 288, 20537 Hamburg, Germany

E-mail: [numis@emporium-hamburg.de](mailto:numis@emporium-hamburg.de)

#### Consequences of Cancellation

In the event of an effective cancellation, any goods and payments received by either party must be returned and any benefits obtained (e.g. interest payments) must be surrendered. If you are unable to return the goods to us either in whole or in part, or you are only able to do so in a deteriorated condition, you must pay appropriate compensation to us. This does not apply in the event of the return of goods if the deterioration is exclusively the result of their inspection – as would have been possible in a shop, for example. In addition you may avoid the obligation to pay compensation for deterioration caused by the proper use of the item by not using the item as your own property and avoiding anything that affects its value.

Items that can be sent by parcel post should be returned at our risk. You must bear the costs of the return if the goods supplied correspond to those ordered and the price of the goods to be returned does not exceed the amount of €40.00 or if, in the event that the price of the goods is higher, you had not yet made the payment in return or arranged partial payment at the time of the cancellation.

Goods that cannot be sent by parcel post will be picked up from you. Obligations to refund payments must be met within 30 days. This period begins for you upon submission of your cancellation or of the goods themselves; it begins for us when we receive the same.

#### End of Cancellation Policy